

James Shaw

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EDUCATION AND TRAINING

U.S. Navy Radioman “A” School

- Graduated 5th in a class of 20
- Communication and cryptology equipment use
- Computer hardware maintenance and repair
- Multiple operating systems usage and maintenance
- Naval Training Center - Great Lakes - 1997
- Use of multiple applications (e.g., MS Office, Adobe Suite)
- Network design, creation, and maintenance
- Radio transmission equipment use and maintenance

SKILLS AND ACCOMPLISHMENTS

Computer

- Upgraded, maintained, and administered 40 Navy Reserve Center computers and servers
- Administered, maintained, and upgraded Seabee web server software and web site
- Designed, built, maintained, and upgraded on-board library network consisting of nine PCs including open switch capabilities, shared music, Internet, and games.
- Instigated changes to shipboard network consisting of data recovery, capabilities for Windows PCs to interface with Novell and Unix network, installation of new applications, improved processing power, and decreased down-time due to crashes.
- Worked with commanding officer of local battalion to create, design, and maintain an informational website to the specifications of the Naval Mobile Construction Battalion.

Customer Service

- Provided Information Technology support for shipboard personnel, battalion, and Reserve Center including help desk support, repaired hardware, installed software, and troubleshoot peripherals network.
- Trained on-board personnel in use of application software.
- Offered customer assistance in retail and fast-food settings

Supervisory

- Supervised five employees in fast food setting
- Supervised between eight and twenty seaman during ship-to-ship fuel transfers
- Supervised twenty seaman during mooring of the ship
- Approval of Seabee websites

Miscellaneous

- Carried out specialized Navy duties (e.g., helmsman, radio and communication duties)
- Investigated and reported on fire safety and fire source determination.
- Top Secret security clearance

EXPERIENCE

Little Caesars Pizza
Billings, MT

Cook
2005-2006

Wal-Mart
Miles City, MT

Clerk
2003 – 2004

U.S. Naval Reserve
Billings, MT

E-3
2003-2005

U.S. Navy
USS Benfold (DDG-65)

E-3
1997-2002

REFERENCES

Available upon request

DETAILS OF SPECIALIZED COMPUTER EXPERIENCE, TRAINING, AND SKILLS

Networking and Related

- Fiber Optic LANs
- Ethernet LANs
- IPX networks
- Novell networks
- TCP/IP networks
- CAT3/5 cabling
- Multi computer visual interfaces
- Firewalls

Hardware

- Motherboards
- Power supplies
- Cooling systems
- Storage drives
- Processors
- Memory
- Video
- Sound cards
- Network cards
- SCSI Cards
- Internal & External Modems
- Wireless cards
- Switches
- Hubs
- Wired and Wireless Routers
- MP3 Players
- PC and Compatibles
- Macintosh and Compatibles
- LCD and CRT Monitors
- Speakers
- SCSI / IDE / FireWire / USB interfaces
- Printers
- Scanners

Operating Systems

- MS-DOS 3.x through 6.22
- MS Windows 3.x through XP
- MS Windows for Workgroups
- MS Windows Server 2003
- X-Windows
- XFree86
- X.org
- FreeBSD
- OpenBSD
- Unix
- Solaris
- Linux (Gentoo, RedHat, SuSE)
- HP/UX
- Macintosh OS 6.0 through X (10.4)

General Applications

- Microsoft Word
- Microsoft Excel
- Microsoft PowerPoint
- Microsoft Publisher
- Microsoft FrontPage
- Microsoft Visio
- Microsoft Project
- Microsoft Outlook
- WordPerfect
- OpenOffice
- MySQL
- Delorme Street Atlas (GPS Software)
- AutoCAD
- MS Internet Explorer
- Mozilla Firefox

Multimedia Applications

- Adobe Photoshop
- Adobe Audition
- Adobe Page Maker
- Macromedia Flash
- Adobe Illustrator
- Adobe Acrobat
- Adobe Premiere
- CoolEdit (audio editing)
- Macromedia Fireworks
- Paint Shop Pro
- Fruity Loops (audio editing)
- BPM Studio Professional (DJ mixing software)
- ShoutCast (streaming Audio Software)
- LAME MP3 encoder

Communication Applications

- Yahoo Messenger
- MSN Messenger
- ICQ
- AOL
- AIM

Data Recovery, Security, and Networking Applications

- Trillian
- ZoneAlarm
- Symantec AntiVirus
- BlackICE (firewall software)
- Norton AntiVirus
- PGP Encryption
- Nero Burning ROM
- Alcohol 120%
- AnyDVD
- CloneCD
- CloneDVD2
- DivX
- Exact Audio Copy
- UltraVNC
- OpenVPN
- CuteFTP
- Apache Web Server
- WinRAR
- NetStumbler (finds secured and unsecured wireless network hotspots)
- Novell Networks

Programming languages

- HTML
- XML
- VHTML
- BASIC
- Visual BASIC
- Sun Java
- PHP
- Javascript

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REFERENCES

Susan Thueringer
945 Alice Street
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Will Smith
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Billings, MT 59101
(406) 855-5299

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